

CHETNA PUTHRAN

Date of Birth: 03-11-1979Mobile: +971528691101Status: MarriedEmergency no: +971561195609Gender: FemaleEmail id : chetnassuvarna@gmail.com

EDUCATION

Completed Masters in Business Administration in Finance from S.I.E.S with affiliation from South Hampshire University, UK. (2004-2006)

Completed Bachelor's degree in commerce.

(2000)

ACHIEVEMENTS_

- > Appreciated by senior management for cost avoidance of approx \$ 1mio for the bank for a critical entity.
- ➤ Partnered with global team for building strategy in developing global model for the team and spearheading the Asia strategy project and getting stakeholders together for discussion and process analysis.
- Partnered with Risk & control team to develop and ensure seamless fallback strategy across teams and built in test scripts for the process which saw global platform change in systems.
- Was awarded Team of the Quarter while working for Credits & Rates team
- Was recognised and awarded for improvising KPI circulation and GARS raising effort for the department

CAREER SNAPSHOT_

Tree Tops Investment Limited

Dec 2014 till date

Delmonte Foods FZE UAE

Feb 2014-Oct 2014

JP Morgan Chase India Pvt ltd

Jan 2005-Feb 2012

Trinity Computers processing (I) Pvt Ltd

Apr 2001-Dec 2004

ICICI InfoTech (Credit Cards)

July 2000-Mar 2001

<u>Client Name : Tree Tops Investment Limited</u>

- Portfolio management for High Network Client
- > Handling bank accounts and bank queries.
- > Initiating wire transfers on request for payments
- ➤ Mail management for Client
- Promptly following on mails and queries.
- Reconciliation of bank accounts for clients and highlighting discrepancies.

Client Name: Delmonte Foods FZE UAE

PROVEN JOB ROLE: FINANCE

- ➤ Daily reconciliation of Client statement for UAE Local and export & KSA clients.
- Allocation and Matching of receivables for UAE client to provide timely statement to cover exposure for the firm on a daily basis.
- Posting of Current and Post Dated cheques in SAP to allocate funds on timely basis.
- > Posting of Ledgers in SAP for UAE customers.
- > Promptly following up on Client query to ensure resolution of discrepancies.

Assigning Rebates to customer on monthly basis to access deductions by clients.

Client Name: JP Morgan Chase India Pvt ltd

PROVEN JOB ROLE: TREASURY OPERATIONS

- > Daily reconciliation of position to ledger of Primary/ Secondary nostros for ASIA/EMEA entities.
- > Identifying Funding errors are identified at an individual level and issued to the appropriate business on a daily basis.
- Providing funding figures to Treasury as per currency cut-offs. Liaising with LOBs/Traders to ensure accounts are funded timely and accurately.
- ➤ Identification of daily recovery charges.
- Creation of Risk reporting reports for head office. Creation of MIS trend analysis for distribution to stakeholders.

PROVEN JOB ROLE : DERIVATIVE SETTLEMENTS

- Ensuring all exceptions are assigned and/or investigated off on a daily basis.
- > Ensuring that all mails received by the Client Focus team are replied correctly as per the TAT.
- > Initiating weekly calls with global partners for addressing any issues to form global forum.
- > Participating in process improvement initiatives.
- > Producing management information reports.

PROVEN JOB ROLE :FUTURES & OPTIONS

- ➤ Job involves monitoring & analysing the Client statements. Managing the client A/c's of JP Morgan Asset Management. Reconciliation of Client A/c's with the Custodian's. Setting up receipt and payment templates based on the Client SSI's (Standard Settlement Instructions).
- Liaising with the London counterparts & advising them about any Client account in deficit. Liaising with & advising the Treasury department based in Sydney for the Cash funding & monitoring to meet the funding deadlines for each Currency.
- > Preparing and updating KPI's (Key performance indicators) and MIS.
- Liaising with the AS400 Technical support team as a core member of the CI (Continuous Improvement) team
- > Conducting intense training sessions for the new joiners and to maintain learning curve.

PROVEN JOB ROLE: INVESTMENT BANKING - ACCOUNTING & CONTROL GROUP

- Preparation of Dashboard for the department for the daily, weekly and monthly Reconciliation performed by different teams in the department.
- ➤ Was a part of the GARS team for getting access for new joiners in the department
- Was a part of the Credits & Rates team and was performing reconciliation for the Rates process
- Monitoring / circulation of KPI's (Key performance indicators) such as delivery, Accuracy & TAT of reconciliations, to the senior management

Client Name: Trinity Computers processing (I) Pvt Ltd

PROVEN JOB ROLE: ACCOUNTS CONTROLLER

- > To maintain Client Ledger and reconciling books of Client with Willis Books of accounts
- ➤ Collection of Premium from Client dealing with Willis
- > Render monthly statements for reconciling the Willis ledger with those of the clients. Reconcile statements sent by the client with that of Willis.
- > Check Debt chasing for the team to ensure the claims are collected on time and passed on to the clients.
- > Preparing training schedules for new trainees in the team to make them understand new process related to Spanish clients that were solely handled by good self
- Was awarded 3 Tier Award for being the first team to be working towards effective collection of debts and team effort
- Was a part of the migration team for attaining training on complex Spanish client for 3 months in the year 2003

PROVEN JOB ROLE: MEDICAL BENEFIT ANALYST

- > Analysing and processing of Medical Claims using technical expertise in medical terminologies
- Laying out developmental needs in technical area for trainees
- > Setting up systems to help solve future doubts to new trainees on repeated difficulties to maintain productivity with accuracy.

Client Name : ICICI InfoTech (Credit Cards)

PROVEN JOB ROLE: CREDIT CARD VERIFIER

- Verifying the processing of credit cards before they were actually made available for sanctions
- Maintain Checks on the error rate so as to achieve minimal error rate during sanctions of cards

TRAINING & WORKSHOPS

- > Completed "Basic Certification course on operations" involving Futures & Options within JP Morgan Chase.
- ➤ Completed a Course on "Continuous Improvement" within JP Morgan.
- ➤ Completed a course on Leadership Effectiveness and Development.

IT SKILLS

- Worked on an AS400 based system.
- ➤ Working knowledge of MS Office 98 & XP Professional.

LANGUAGES KNOWN

English, Hindi, Marathi, Kannada & Tulu

VISA STATUS

Currently residing on Husband's Visa.